

Funnelback Enterprise

Access all of Your Business Information

Funnelback Enterprise Customers

- Australian Broadcasting Corporation
- Federal Court of Australia
- Westpac
- London School of Economics and Political Science
- Oxfam Australia
- NSW Department of Health
- Australian Institute of Criminology

- Search across your organisation's internal information.
- Increase staff productivity. Avoid duplication of effort.
- Find structured and unstructured information.
- Enhance the ROI on information stored within your organisation.
- Install & implement on your own server based on your business needs.
- Use a highly visible solution to access your information assets.
- Receive fewer complaints and provide a quick win for all.
- Accurate, fast search for more informed decision making.

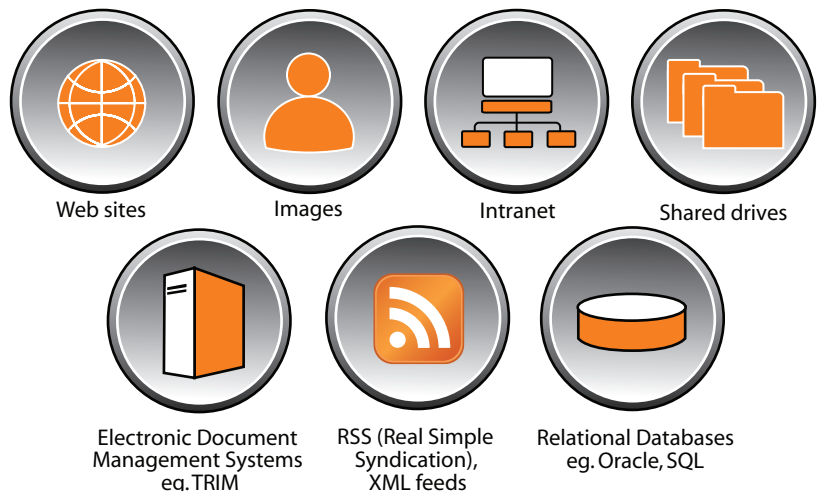
Within an enterprise, vast amounts of structured and unstructured information assets are created, stored, accessed and updated every day. It's vital for businesses to be able to find and use this information.

For an enterprise to gain the greatest leverage from its information assets, employees must be able to share and reuse information. Funnelback Enterprise makes this information available via a single web interface in a timely, consistent and convenient manner, leading to faster, more informed decision making.

Funnelback Enterprise can search across a myriad of corporate content repositories which include web sites, intranets, shared drives and databases. Common characteristics of these deployments include a need for document level security and fresh indexes.

No matter how large or small your organisation, Funnelback Enterprise can tailor the solution to your business needs and your information architecture.

Funnelback Search Capability



Deployment

Enterprise search solutions are deployed via the search software installed on a client's server. The basic solution is easy to install. For more complex projects requiring customisation, Funnelback's highly trained consultants can assist with your implementation.

"Funnelback Enterprise Search has really worked well for us at Oxfam Australia. Back in the pre-Funnelback dark ages, staff had to know where information was stored in order to find it. Now, with Funnelback's ability to search across different repositories, searching for information here has been streamlined, with one search pulling in results from our intranet, website and various internal databases. Funnelback has taken our complex internal information environment and made it truly accessible." Mike Swanson, International Programs Section, Knowledge and Information Services Team Leader, Oxfam Australia

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Benefits

The key value for enterprise search is productivity gains for employees.

An Accenture survey of 1,000 middle managers found they spend as long as two hours a day searching for information and that more than half the information they find during searching is useless. The Butler Group claims as much as 10% of a company's salary costs are wasted through ineffective search. According to IDC, the amount of information created and copied in 2010 will surge more than sixfold to 988 exabytes (988 billion gigabytes), representing a compound annual growth rate of 57 per cent.

Funnelback Enterprise Search will help boost staff productivity by assisting your employees to quickly and easily find the information they are searching for within your organisation.

Features

Search result features include Funnelback's Contextual Navigation which allows users to navigate search results via dynamic query refinement suggestions derived from the content. Faceted navigation uses metadata fields or other structured information to provide users with related options for refining their query. Funnelback's Pattern Analyser can sense changes in market demand and enables performance based management. It can measure the effectiveness of a marketing campaign by reporting the magnitude and duration of a spike in search traffic. Funnelback Enterprise also has the ability to provide reports detailing user search behaviour and data reports.

Funnelback Enterprise also provides key word searching, a spellchecker, a thesaurus and featured pages. Documents are ranked by factors such as relevance, importance and popularity. Customers also have the ability to boost the rankings of important sites or pages. Query features include fielded search, scoped search, boolean search, phrase searching, date query, word stemming and many more.

The Essentials

Access many repositories enterprise-wide with a single query. Funnelback creates separate indexes for each repository crawled but allows users to choose which repositories they wish to search over.

Funnelback can extend across your internet site, intranets, databases and shared network drives, as well as electronic document management systems and portal systems. Funnelback indexes all popular file types and can also integrate with third party file adaptors to reach file formats that are not widely used.

Security controls restrict access to sensitive information in repositories and business applications to authorised users. Funnelback indexes everything and only returns the results that users have permission to access according to existing access controls. Funnelback also offers collection level security and can be integrated with legacy document level access control systems. Funnelback supports NTLM authentication for searching TRIM and NTFS based shared drives.

Index Freshness ensures mission critical information is available and up to date when searched. Crawls can also be set to update only parts of the index which may have changed since the last crawl and create a balance between freshness and infrastructure load.

Scalability enables the search service to handle large amounts of information and high query loads. Funnelback can scale up to many millions of documents and runs on a variety of platforms allowing you to leverage off of your existing systems.

Multimedia search across this increasingly prevalent medium found in the information assets of a large and growing number of organisations. Funnelback Enterprise Search can index the metadata and thereby search corporate presentations, interviews, web casts, video